



Mt. Hood Ski Patrol  
**Snojob**  
July 2016



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## MESSAGE FROM THE PRESIDENT

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### Changes are coming!!!!

*Jaye Miller, President, HP/AP 1437*

#### NSP and MHSP

Most of you have received an email from NSP with "Direct Line July 16" in the Subject line. The article provides a video link on how we'll pay our NSP dues on their updated website. We will provide more information in the future.

Speaking of updating websites, that NSP update also includes changes to the OEC Refreshers. Please read below regarding those changes. Thank you Kathy, Cleo, Cliff, Jodie and James for working on putting this together.

Here on Mt. Hood we have provided a chance for everyone to get involved in changing MHSP. Read Matt Rea's article about the strength and challenges we face and how YOU can get involved.

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## FIRST AID

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### OEC Refreshers – A NEW APPROACH

The upcoming OEC refreshers have been scheduled

#### Instructor Refreshers

September 17, South Lake Church  
September 25, St. Vincent Medical Center

#### Patroller Refreshers

October 2, St Vincent Medical Center  
October 15, South Lake Church  
October 29, South Lake Church

#### New Refresher Process – READ CAREFULLY

A change this year is that the OEC refresher will be done as a Hybrid: on-line and hands-on (skills and scenarios). There are three parts to the Hybrid Refresher. You will still be required to complete the Refresher Workbook, complete the on-line portion, and attend one of the OEC hands on refresher dates.

Your workbook should have been delivered by the US Postal Service in the last week or so. It was packaged with the NSP Magazine and Summer Catalogue. Please look at page 3 of the Refresher Workbook for the steps on the Hybrid Refresher format.

You will need access to the Members Page of the NSP website to access the on-line portion. Please go on-line as soon as possible to ensure you can log in without any issues. If you have problems or questions accessing the Members Page of NSP, please contact NSP at 303-988-1111, ext. 2637.

Also, confirm that your address is correct on your NSP member profile.

More specific information will be sent out when the on-line course is available for you (later this summer). If you have any questions, please contact Cliff Leighton at [firstaidchief@mthoodskipatrol.org](mailto:firstaidchief@mthoodskipatrol.org).

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## Refresher Workbooks

If you did not receive your refresher workbook by mail in early June, here is a way you can access it from NSP. If you have questions contact [firstaidchief@mthoodskipatrol.org](mailto:firstaidchief@mthoodskipatrol.org).

1. Go to the NSP Website: [www.nsp.org](http://www.nsp.org)
2. Click **For Members** at the top and login using your NSP number and password.
3. Click on **Member Resources** it is a picture of a patroller on the left.
4. Once in Member Resources, on the left there's a list of drop down menus, select **Education Resources**.
5. Then select **OEC Resources**.
6. You will then see **Refresher Workbook 2016 OEC Cycle C.pdf** Click on that link to download the workbook.

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## ADMINISTRATION

### “Vision 2020” Workshop – Planning for the Future of MHSP

*Matt Rea, Trustee, HC 1138*

In 2014, the MHSP Council formed the MHSP Vision 2020 Committee and tasked it with evaluating our current organization to determine if we should consider making future changes to the patrol. The intent was to ensure that we remain a nimble, efficiently run organization that continues to meet the needs of our diverse stakeholders, including the areas and the skiing public that we serve. The result of that Committee’s work, the Vision 2020 whitepaper, was discussed in the December 2015 Snojob and is available to read on the MHSP wiki. In the whitepaper, the committee presents a number of suggestions regarding the strategic vision for the future of MHSP, the organization and responsibilities of the Council and our “mid-level managers” (i.e. Hill Captains, Associate and Host Supervisors, and Training Directors), and the way we communicate both within and outside of MHSP. The committee stressed that the suggestions made in the whitepaper were not firm recommendations. Rather, they were meant to serve as a starting point for further discussion about the future organization, communications and culture of MHSP.

On June 25, the Council and a number of other members of MHSP representing Hill, Associate, Nordic and Host programs, met in a daylong planning workshop to continue discussing the MHSP “Vision 2020” whitepaper and other related questions regarding the future of MHSP. To help set the stage for their work, participants at the workshop discussed the history and evolution of MHSP from our start in 1937 to where we are today. It was very helpful to remind ourselves that MHSP has gone through several significant changes in our organization in the past, most notably when we left the National Ski Patrol in 1962 and when we rejoined NSP in 1989. The longevity of MHSP is largely attributable to our ability to adapt to changes around us.

The workshop participants also spent a considerable amount of time identifying the group’s perceptions of our organization’s weaknesses, and on the threats to MHSP’s future. Key threats that were identified include: declining volunteer ethic in society in general and declining membership in MHSP in particular; work load of the MHSP Council; internal (MHSP) communication methods; external (area/customer) communications;

concerns that volunteer ski patrolling is no longer fun; and liability issues for ski areas and non-profits. Changing weather and climate was also identified as a threat that MHSP could not do much about but for which we need to remain able to adapt to.

On the other hand, the workshop participants also identified the strengths of our organization, including: the way we honor our history; the passion and commitment of the Council; the size diversity of skills, and length of service of our leadership; and our clear delineation of roles and responsibilities of Council members. With that as the basis, workshop participants identified opportunities for future changes to address the threats. Some opportunities include: Consider restructuring our organization, particularly through benchmark other similar volunteer organizations; within MHSP emphasize the personal and professional value and benefits of serving on the Council and in other leadership positions; develop succession planning and to recognize, motivate and train new leaders/motivate and recognize; better leverage skills of our members; adapt to changing conditions and consider expanding our services; use updated tools and technology for better management and communication.

The final outcome of the workshop was an action plan in which three new committees were formed for continuing work on important interrelated aspects of this critical effort. **All MHSP members, regardless of experience or length of service, are invited and encouraged to join one of these committees and provide your input into the future of MHSP.**

- Restructuring Committee will look at options for changing our governance model, including the structure of the council, reallocating roles and responsibilities of MHSP leaders, and improving the use of our mid-level managers.
  - Committee Chair: Patrick Cummings (503-752-2660)
  - Current Members: John Silagi, Lisa Hargrave, Kevin Havre, Kathy Lee, Gayle Maize Hall, Jan Silagi, Scott Collier, Gordy Winterrowd, Jeff Hepler
  - Planned Meeting Dates: July 14, and July 28, at 6:00 PM at Meridian Park Education Building, Room 104.
- Succession Planning Committee will look at how we recruit, develop and transition leaders at all levels in MHSP
  - Chair: Carl Gatzke (971-563-4900)
  - Current Members: Steve Giesey, Cleo Howell
  - Meeting Date: July 19
- Communication Committee will look at our tools for communicating information up and down within and external to MHSP, including the Snojob, the wiki, emails, monthly general meetings and others.
  - Chair: Matt Rea (503-230-0584)
  - Current Members: Jaye Miller, Mike Cullen and John Howard
  - Next Meeting Date: July 19, at 5:00 PM at Lucky Labrador in Multnomah Village.

Contact the chair of the committee that you'd like to join for more information about meeting times and locations. Since the work of these committees is interrelated, members of all three committees will meet again as a large group on August 3<sup>rd</sup> at a location to be determined.

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## PATROLLER OPERATIONS

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## Lift Evacuation Training

*By Carl Gatzke, Patrol Chief, HC 1113*

Please find below the dates for our upcoming Self Evac and Chair Lift Evac dates.

### August

- Saturday, August 13, for **Intro to Self-evac / Training**. Start time 0900; Summit Ski Area

### September

- Saturday 10 Sep 16 - Chair Lift Evac Practice at Timberline
- Sunday 11Sep16 - Timberline Processes and Procedures Training

### October

- Saturday, October 8, Timberline Processes and Procedures Training at Timberline
- Sunday, October 9, Chair Lift Evac Practice at Timberline
- Saturday, October 29, Chair Lift Evac at Summit Ski Area

Dispatch for these dates will be available shortly. Detailed agendas will also be published.

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## Skibowl Summer Operations

*By Matt Harms, APC Skibowl, HC 1641*

Summer operations at Skibowl are upon us and this is a great time to review some of the operational differences during a summer patrol shift. For most of you this will be review, but for some this may be the first time hearing this.

- Arrival time is 10 AM. Note, this is the time of opening. There are no opening assignments, so no need to arrive early.
- Upon arrival, report to the West Side First Aid to meet other patrollers dispatched for the day.
- Radios: Erich will provide all radios for our use from the paid staff supply.
- If Erich is not in the WSFA you can go into guest services to have him radioed. Also you may call his cell phone at (503) 936-5775. (Yes, he told me you can call him.)
- Benefits: For the day dispatched, you will receive a bike pass if you are riding. Also you will receive either 2 adventure passes or 1 action pass. Refer to the website for descriptions of these.
- You are not required to ride a bike. You have the flexibility to take advantage that Skibowl has to offer.
- Flexibility: there are no "assignments" or any one person running dispatch. Summer ops are much more fluid. However it still takes teamwork within the patrollers to make sure there is adequate coverage especially in the west side base area.
- 1050's: Summer time at Skibowl is a great time to get some hands experience with first-aid. Paperwork remains the same, however you may find that the minor log book will be used more often. Especially for the abundance of track-rash.
- Uniforms: Patrol t-shirt/sweatshirt will suffice, with respectable shorts/pants. If you are out and about you will still need to carry first-aid supplies, and your radio.

Dispatch is all set for the summer, so grab your bike, hiking shoes, Frisbees, huckleberry jars and your family and friends and head up the hill for some great summer patrolling.

If you have questions, comments or concerns feel free to contact me directly.

## Timberline Summer Operations

*John Howard, APC Timberline, AS 90227*

Summer season is about to begin at Timberline. Currently, hours of operation are 7:00-2:30. Reporting time for all MHSP will remain the same regardless of lift opening – report at 7:30, meeting at 7:45 and out the door at 8:00.

If one of the Pros is not in the patrol room by 8:00, call dispatch on the radio and give them a head count of volunteers and ask what needs to be done.

There may or may not be a HC/AS dispatched on the day you are up there. If this is the case, the patroller with the lowest number can act as Facilitator. The key to the MHSP radio cabinet is on a hook inside the Pro radio cabinet. The voucher and guest pass forms are in the files under the MHSP radio cabinet. Fill those out and turn into Guest Services for pick up later.

Plan on spending the full day up on Palmer, unless you have a case, or are otherwise directed by the paid staff. Pack a lunch and water.

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## RACE SUPPORT/FUNDRAISING

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### Sign up for Race Support

*By Mike Anderson, AS 1510*

As you know the Snow Sports Swap is no more, so we have initiated another fundraising program by providing race support for many runs scheduled in the Portland Metro area and a few other places in Oregon and Washington. The runs are sponsored by two companies, Energy Events and Terrapin Events. You can find them online at [www.energyevents.com](http://www.energyevents.com) and [www.Terrapinevents.com](http://www.Terrapinevents.com)

**Here's what we need from you.** On the dispatch the events are listed as "Race Support". Some races need just a few patrollers, some need 10 or more patrollers and hosts. We need to insure that we have full dispatches for these events, and we can make close to \$3500 this year. Most events are on Sunday mornings, but there are a few that are on Saturdays, some in the evening, and a couple a few hours from Portland. You can find out details online at the sponsors websites. You will be notified by the supervisor for the event after you dispatch with more info the week of the race.

We have Energy Events runs scheduled for July 10, July 30-31, and possibly November 27. Eric Granning is the contact for these events

Terrapin Events are scheduled for July 23, September 25 and October 23. Mike Anderson is the contact for these events.

September 18 is the Gorgeous Relay, with the website [www.gorgeouserseries.com](http://www.gorgeouserseries.com). Supervisor TBD

Patrollers will be on course on bikes and also working in the first aid tents located at the end of the race course. Hosts will assist at the finish line and in the first aid tents. We need as many of the patrollers as possible to be able to ride their bikes, as the on course patrols are critical. So bring your first aid packs and radio harnesses.



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## OTHER NEWS

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### Quarterly Alumni Luncheon

1:00 PM, Tuesday, July 26, 2016

Eastmoreland Golf Club Grill, 2425 SE Bybee Street, Portland, Oregon  
South-most room in the Restaurant