



September 2005

MHSP SnoJob September 2005



President's Choice

- Lisa Hargrave



Each September I am filled with anticipation of the approaching ski season. Summer takes us away to our off-season activities. But as the evenings cool, along come the pre-season activities letting us bond once again with the ski patrol community.

Last season was a tough one on ski bases and on morale. But since one bad year is rarely followed by another I am looking forward to some great turns with great friends this coming season.

The Council, Assistant Patrol Chiefs and committees have been hard at work over the summer to make membership in MHSP more inclusive while preserving the quality of our service. This includes new membership levels so more people can fit MHSP into their lives. It also includes additional patroller benefits for members at the higher participation levels. Details can be found elsewhere in this newsletter and will be distributed by list server, at chair evac and OEC. You will be asked to commit to a specific membership level at the OEC refresher in October so be sure to study this information to decide what plan is best for you.

"Many hands make light the work." We are aggressively working to increase our numbers. The Recruitment Committee is expanding our advertising and recruitment efforts beyond the ski show and spring tryouts. Our goals are to make it easier to find MHSP, immediately embrace interested prospects so they don't disappear and weed out inappropriate candidates earlier in the process. Experts in volunteer recruitment tell us personal contact is the best way to get volunteers; expect to hear more in the coming year about how you can reach out to the people you come into contact with in your daily life.

We also have two important fundraising events in September.

The first is the John Keyes Memorial Golf Tournament with a goal to raise \$30,000 for capital equipment and to fund an endowment. Thank you to everyone who acquired sponsors, golfers or auction donations and thank you to those who are working at the event.

The second event has been put together on short notice but is expected to become an annual event with significant fundraising potential. **Mt. Hood Ski Patrol Fun Day at the Ski Bowl Adventure Park will be Saturday, September 24th.** Proceeds of tickets sold by MHSP will go to MHSP. A wise man once said, "One step in the right direction is worth 100 years of thinking about it." Let's all get behind this event. Bring your family, invite your neighbors, hand out flyers at school and soccer practice. Patrollers are trained to respond with no notice to ambiguous situations so I know we can make this event a success. Watch your email for operational details.

Looking forward to see all of you at one of our September/October events.

Vice President

- Joel Stevens



Special Listserver Instructions

Patrollers, every time your email bounces, it generates an email to the list master (i.e., I get about 6 emails for every one posted to the list.). If your listserver email bounces repeatedly, you may be automatically deleted from the listserver list. Usually this happens when the address is inactive, but occasionally it may happen because your server rejects email from our listserver. This is a common problem with government agencies and large corporations. If it only happens occasionally you won't be removed from the list, but if it happens on every email for an extended period, your address will be deleted from the address list. If you notice you are not getting any email from the list or you are unable to send mail to the list, you might want to re-subscribe.

To Subscribe

1. Be sure HTML is turned OFF. Your email editor must be in "Plain Text" mode.
2. Send an email to Members-request@mthoodskipatrol.org
3. Leave the subject line blank.
4. Type the single word "subscribe" as the first word in the body. (Additional text after "subscribe" should not cause a problem.) Check for a reply from Members-request@mthoodskipatrol.org saying you are subscribed to the list.



If you don't succeed in signing on to the list, send me an email from the address you want to use and describe the problem. Please include a phone number where I can reach you.

If you know you are going to drop an email address, please unsubscribe the old address so we don't get continued notification of delivery failure. You may call me or email me if you are unable to unsubscribe. (If you email, please give me the address you want to abandon.)

COUNCIL MEETINGS

All members and apprentices of MHSP are invited and encouraged to attend Council meetings. The next meeting of the Executive Council will be 6:30 PM Tuesday, September 20, 2005.

At the August meeting the Council discussed:

- Approval of the multi-level membership requirements and benefits for Alpine Patrollers and Associates,
- Apprentice recruitment and training program,
- Results of the Pacific Northwest Division National Ski Patrol Convention, and
- Approval of the 2005-2006 operating and capital budgets.

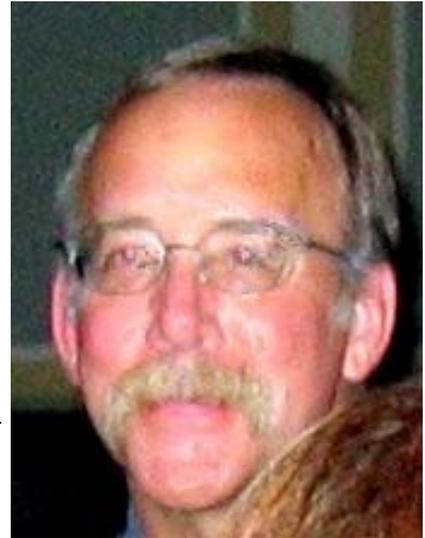
September's agenda includes:

- Discuss revised patroller manual,
- Develop a plan for increased fundraising activities.
- Proposals for 2005-2006 apprentice recruitment and training,
- Approve additional membership levels for "non-dispatchable" members, and
- Discuss ideas for improving morale and team building.

Meetings are held at the Bonneville Power Administration Community Room, 905 NE 11th Ave.; Portland, OR. Since this is a federal facility you will have to pass through security so be sure to bring photo ID. It is best to call ahead to Lisa Hargrave at 541-386-4785 so your name can be on the list of attendees.

Patrol Chief

- Steve Eversmeyer



I hope everyone has enjoyed the summer so far. Thanks to those who put in their summer days. For those who are still waiting, Ski Bowl has a number of events and would welcome our help. Please dispatch and get your two days in.

Training dates are coming together; the self evac at Mt. Hood Community College will be Aug. 30 from 5 to 9 PM. John Gastineau is working hard as training director to get the chair evacs lined out. Please let him know if you can help with this. We'll be at Timberline September 18 and Summit on October 15.. Please use the online dispatch for one date or the other. If you can't access the system let me know and I'll sign you up.

Gina Malamphy and Rick Sadle, are co-Assistant Patrol Chief's (APCs) at Timberline. Daniel Dean and Terry Neidermeyer are co-APC's at Ski Bowl. Diane Kindall has graciously agreed to continue as Summit APC. I'd like to have someone help her and learn what is involved. If you are interested, please let either Diane or I know. Debbie Norvell is continuing as Meadows APC. I'd like to have someone work with her and learn what is involved with this critical position. These folks are our key contacts with the areas, helping to keep information flowing between us and working to solve problems.

Matt Rea is taking responsibility for our Avalanche Program and Training and David Locke is heading the Clothing Committee. I'm sure you're help to either of them would be appreciated. Please call or email to let them know you're available and interested.

There are a number of other committees looking for extra help too.

Someone far wiser than I has said, "many hands make light work" or something to that effect. One of the things I've found is I get to know even more of you helping out than I would ever meet on the hill. Call it a fringe benefit of volunteering and working together.



We have training events starting, the **Annual Hill Captain and Associate Supervisor meeting is set for October 27** so please mark you calendars. We'll be in a new location in Troutdale. More information to follow. With luck our snow season will be a good one and the Level 1 Avalanche class will look like this:



"With any luck, our snow season will be a good one and the Level 1 Avalanche class will look like this!"



First Aid Chief

- Jodie Jeffers

“See you on the mountain. Leaving tracks of all kind!”



A solid basic foundation from Outdoor Emergency Care (OEC) is key to all patrollers in bringing our patients the best care no matter what our background is. This season I hope to ensure, inspire, and expose everyone to the need and importance of this. The main foundation we have is patient assessments. Here the injured guides us and frequently we must reassess no matter what our tool kit of experience contains!

Some of the exciting changes coming to us from the Pacific Northwest Division and National Ski Patrol include changes in OEC teaching and testing methods, along with a new magazine, *The Journal of Outdoor Emergency Care: On Scene..* You'll notice this over the coming season so stay tuned for more specifics as they become available.

Congratulations to the latest class of OEC technicians!! Please make sure to introduce yourself to the new faces and lets work together to teach them the ropes and review skills with them. THANK-YOU to all instructors helping to make classes happen and using new approaches in teaching. I look forward to working more with all you throughout the year.

Thank-you to Paul Podett for all of his efforts last year and starting this last OEC class.

Thank you to Kathy Lee for her immense work and guidance with that class.

Thank you to all of the student input and suggestions to continually improve future classes.

I look forward to the challenges as your First Aid Chief. I hope you'll pass on any interests, desires, and needs I and the other instructors may provide you with this season. Please feel free to email or call me.



Outdoor Emergency Care (OEC) Refresher



Time to gear up for the 2005 OEC Refresher! Planning and preparation have formally kicked off and your instructors are busy with exciting and new ways to bring this year's cycle of topics to you. We look forward to seeing both small and large group participation including lots of hands on activities this October.

Things to know, do, and prepare:

Dates: October 2nd and 23rd, 2005 (Sundays)

Times: 7:30 am - 4:00 pm

Location: Meridian Park Hospital,
Community Health Education Center
19300 SW 65th Avenue,
Tualatin, Oregon 97062

What to bring:

1. OEC Card
2. CPR Card
3. Completed Study Guide
4. Checkbook (Registration, purchases, etc)

Lunch and/or Money for cafeteria

What to do prior to class:

1. **Select and sign up for one of the dates on the online dispatch by September 23, 2005. The classes hold a maximum of 150 patrollers per date.** Due to the sessions, paperwork, preparation and training facility limits this must be strictly supported. If a date fills prior to your signing up, you must trade with someone prior to the date and make sure you email/call First Aid Chief Jodie Jeffers with the change.
- **NO DROP INS** due to occupancy limitations and group session arrangements. Please plan appropriately.
- **If you have difficulties signing up**, email or phone me as soon as possible.
2. **Complete *Study Guide*** found in the new OEC magazine-*On Scene*.
3. **Refresh yourself to the covered topics.** Brush off those cobwebs from your OEC book & workbook and dive in!
4. **Questions, please call or email First Aid Jodie Jeffers as soon as possible so we can get you going for October.**

Map and Directions:

Click or copy and paste the address below for directions and map for Meridian Park Hospital.

<http://www.legacyhealth.org/body.cfm?id=665&oTopID=665&PLinkID=36>



Membership Levels for Hill Patrollers and Associates

By Lisa Hargrave, President

At the August meeting the Executive Council approved the following membership levels for Alpine Hill Patrollers and Associate Patrollers. The Council will vote on new membership levels for non-dispatchable members at the September meeting.

We do not yet have details for the Personal Benefits because we have not concluded our discussions with Ski Bowl and Summit.

Basically there are three levels: * Gold = Family * Silver = Single * Bronze = Minimum Participation

The requirement for days has been increased to include training days. Green sheet credit will be given for each day of patrolling plus each full day equivalent of receiving training, giving training, or special activities, such as the Golf Tournament, recruiting events and committee work.

For example: OEC instructors will receive a full day credit for each day of the refresher and partial credits for evening classes.

Regardless of the total number of green sheet credits, each patroller is required to put in a minimum number of days working a Patroller or Associate assignment at a ski area. This is because staffing the ski areas is our primary mission and because a certain number of days are required to remain proficient. (Adjustments will be made for coaches.)

All dispatchable members will be required to pre-dispatch. Exemptions will be granted by the Patrol Chief and must be requested in writing.

New membership cards are being designed and will be mailed out after the completion of the OEC refreshers. You will be required to present your membership card each day to receive guest passes or personal benefits.

* Personal benefits will vary by Ski Area (details to follow when confirmed)

** Senior Hill Captains (SHC) and Senior Supervisors (SS): These individuals have qualified for this status by at least 13 years as an active patroller, 10 years as a Hill Captain or Supervisor and additional service to the patrol as a council member or other duty. SHC and SS members will accrue Gold level benefits for Bronze level participation.

Note to Hill Captains and Supervisors: Mountain Passes will be honored at Timberline for winter and summer. We have not yet held our meeting with Ski Bowl so no word on that at press time. Mountain Passes are not valid at Mt. Hood Meadows.

Note to Dual Nordic Patrollers: You will be required to put in total days for either your Nordic or Alpine membership, whichever is highest. You must participate in all the required training days for both Alpine and Nordic. You must patrol the Nordic trails at least 5 days. Nordic days up to a limit may be substituted for Alpine Winter on-hill days. Limit to be determined at the September council meeting.

Membership Levels

	Gold	Silver	Bronze	SHC/SS**
Total Days Required	20	17	12	12
Winter days On-Hill	14	12	9	9
Summer days On-Hill	2	1	0	0
Guest Pass	Family	Single	Single	Family
Personal Benefits *	Yes	Yes	No	Yes
Training				
Chair Evacuation	Annual	Annual	Annual	Annual
OEC Refresher	Annual	Annual	Annual	Annual
Avalanche Refresher	3 years	3 years	3 years	3 years
Sled (hill patrol only)	Annual	Annual	Annual	Annual
First Responder Training	Annual	Annual	Annual	Annual



John Keys Memorial Golf Tournament

The John Keys Memorial Golf Tournament will be on September 11th and it is coming up fast.

The Annual **SUBARU** Mt. Hood Search & Rescue Golf Benefit is designed to provide funds for search and rescue activities in the Mt. Hood Region. The proceeds will be earmarked for the capital/facility priorities as they relate to search and rescue in the Mt. Hood Recreational Area in alpine and Nordic skiing, hiking, snow shoeing, mountain biking and other outdoor activities. The monies will be dispersed by the executive council of the **Mt. Hood Ski Patrol**. The Mt. Hood Ski Patrol is a non-profit 501c (3), all volunteer organization.

Make sure to check out: <http://www.mthoodskipatrol.org/golf/index.html>

Nordic Patrol Director

- Michael Curtis



A picture says it all...

Wessinger Foundation Grants for Mount Hood Ski Patrol (Yes!)



In April we applied for a grant from the Wessinger Foundation to buy replacement radios and gang chargers. In August we received a check for \$3,000 which will cover the cost of six IC-F11 radios and one ICOM gang charger.

We are so pleased!

Every dispatched patroller should have a decent working radio, so we will continue to look for resources to upgrade our radio equipment so we can retire old, worn equipment.

In April we submitted a grant application to GI Joes Foundation for 5 Cascade toboggans and 2 Clipper sleds, but have not received a response yet.

We received a decline from another foundation on our request for funds for 36 backboards.

I will be working with the Council to apply for additional grants for equipment, teacher training, and have a decent working radio, so we will continue to look for resources to upgrade our radio equipment so we can retire old, worn equipment.

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We received a decline from another foundation on our request for funds for 36 backboards.

I will be working with the Council to apply for additional grants for equipment, teacher training, and perhaps some operating expenses. Be sure to let the council know if you have ideas for equipment upgrades.

Last year was a very low snow year, with fewer patrollers, and less money. If you know of grant sources for a worthy cause like equipment and training for our beloved MHSP, please email me the contact information. I will be happy to follow up and write additional grant requests.

Cher Hinerman,
Patrol Grant Writer

Associate Director

- Eric Granning



One of the first issues to which we are applying the new formal problem solving methodology (see article on page 9 of this issue) is an idea tossed about informally for some time.

On busy or shorthanded days we have often encountered problems getting rescue sleds where they need to be, when they need to be there. The suggestion has been to make fuller use of all patrollers by training and certifying qualified Associate Patrollers to transport empty sleds on the hill.

A cross-functional committee has been formed to review the idea. The committee members are:

- Steve Eversmeyer, Patrol Chief
- Eric Granning, Associate Director
- John Gastineau, Training Director

Currently the committee is in Phase 2: Analyzing the Issue. Some of the related factors identified so far are:

- Preferences of the ski areas and paid patrol directors,
- Testing to assure strength, stamina and skiing ability of members to be certified,
- Clarifying roles and responsibilities of different patroller classes,
- Uniform identification for Associates certified to run sleds,
- Controlling the skiing public's perception of ski patrol roles and competencies,
- How-to for training and on-going recertification, and
- Controlling patroller expectations and perceptions of stratification in the membership.

A review of the issue and development of a plan is expected to last through the 2005-2006 season. If the committee recommends a plan, the council will vote on whether or not to approve it. If approved, and the ski areas agree, we anticipate training a pilot group during the 2006-2007 ski season. At the conclusion of the pilot program the Council will decide whether to implement the program permanently.

Let me say two things in the strongest terms:

1. There is no change in MHSP policies and procedures for the 2005-2006 ski season. At this time only qualified Hill Patrollers or Hill Apprentices are to run sleds empty or loaded.

2. Please do not subvert the chain of command to discuss this topic directly with ski area staff. We have not yet begun discussion of the topic with the areas. There are still many unanswered questions and it is the purpose of the cross-functional team to answer them before presenting any proposals to the ski areas.

I look forward to keeping you updated on our progress. Please direct any comments or feedback to myself or any other member of the committee.



EXECUTIVE COUNCIL

A Formal Approach to Addressing Issues

In our constant drive to improve our service to both the members of MHSP and our client ski areas the MHSP Executive Council is faced with various issues and new initiatives. In order to improve our ability to successfully meet these challenges, the Council will be employing a formal methodology for problem solving issues and addressing new projects.

We are very lucky to have the expertise of Eric Granning, our Associate Director, available to us in this endeavor. Eric is an expert in quality control and problem solving methodologies; he is currently the Corporate Director of Quality for Tube Specialties Co., a major steel fabricator.

Here, Eric describes MHSP's new methodology:

Identify the Project or Issue Impacting MHSP

This is a critical step to frame a clear, concise problem statement that can be addressed by the Council, Committee or Project Leader.

Analyze the Problem

Learn problem cause or what is preventing MHSP from achieving the desired service level to the members or ski areas. Determine the cause of the problem and the related factors.

Identify All Potential Solutions

Identify as many potential solutions as possible. Creative thinking is a must if MHSP is to learn and grow "outside the box". A common mistake to avoid is jumping on a particular solution before all the potential solutions have been identified.

Select and Plan the Solution(s) to be Implemented

Identify the best solutions from the list of potential solutions. The output of this step is a formal, written recommendation and implementation plan for recommendation. At this point the Council will vote on whether to proceed with the recommended action, reconsider other solutions or simply to kill the project. Since there might be different solutions for short-term problem solving and long-term reorganization there may be more than one plan for implementation. As the plan is implemented and evaluated, adjustments may be made based on feedback.

Implement

The planned solution will be implemented in a pilot program or across all of MHSP.

Evaluate

The implementation will be monitored and the results measured. Is the plan solving the problem or creating the advantages desired? Is the solution causing new problems? Are there other opportunities for improvement?

Make it part of MHSP or Try an Alternate Initiative

If the implemented solution is successful, it will become a part of MHSP procedure. Otherwise, we tweak the planned solution, try a different plan or vote to cancel the project.



September 2005



Sun	Mon	Tue	Wed	Thu	Fri	Sat
				1	2	3
4	5 Labor Day	6	7	8	9	10
11 MHSP Golf Benefit	12	13	14 OEC Instructor Refresher	15	16	17
18 TLine Chair Evac	19	20 MHSP Council Mtg	21	22	23 SnoJob Article Deadline	24 Ski Bowl MHSP Fun Day
25	26	27 SnoJob to Publisher	28	29	30	

Schedule of Events

- ♦ Sept. 3 -5: Labor Day Weekend.
- ♦ Sept. 5: Labor Day Holiday
- ♦ Sept. 11: Mount Hood Search and Rescue Golf Benefit
- ♦ Sept. 14: Outdoor Emergency Care (OEC) Instructor Refresher 6:00–10:00 PM
- ♦ Sept. 18: Timberline Chair Evac 7:30 AM
- ♦ Sept. 20: Mount Hood Ski Patrol Executive Council 6:30–10 PM
- ♦ Sept. 23: SnoJob article deadline
- ♦ Sept. 24: Ski Bowl Mount Hood Ski Patrol Fun Day Benefit



Schedule of Events

▶ October 2005



- ♦ Oct. 2: Outdoor Emergency Care (OEC) Refresher
- ♦ Oct 10: MHSP General Meeting, Athey Creek Middle School, 2900 SW Borland Rd; West Linn, OR
- ♦ Oct 15: Summit Chair Evac 7:30 AM
- ♦ Oct. 18: Mount Hood Ski Patrol Executive Council 6:30–10 PM
- ♦ Oct. 21: SnoJob article deadline
- ♦ Oct. 23: Outdoor Emergency Care (OEC) Refresher
- ♦ Oct. 27: Hill Captain/Associate Supervisor meeting 6:00 PM

Sun	Mon	Tue	Wed	Thu	Fri	Sat
						1
2 OEC Refresher	3	4	5	6	7	8
9	10 General Meeting	11	12	13	14	15 Summit Chair Evac
16	17	18 MHSP Council Mtg	19	20	21 SnoJob Articles Due	22
23 OEC Refresher	24	25 SnoJob to Publisher	26	27 HC/ AssocSup	28	29
30	31					

