

# Snojob



## January 2017

### MESSAGE FROM THE PRESIDENT

#### New Year and New Time to Commit

Jaye Miller Carlson, President



Happy New Year!!

The Holiday party was a big success. Thank you, Matt Rea, and Moira Bono for your efforts in bringing us together during the holiday season. Check out the photos.

Each year the Council, APC, HC and AS struggle to fill dispatch. This year is no different even with great early season snow. Please remember each MHSP member has committed to number of days (18, 12 or 9) and we are asking each of you to meet that commitment. The topic of commitment and patrol days is on the agenda for the February Council meeting. If you have any input, we'd like to hear from you.

Big Thank you to the 187 patrollers and hosts, who sign up, showed up and worked on the mountain November 17 to December 27. Your efforts are noticed!

Also, see the article below on Teams. Beyond our OEC training there is a lot to know while patrolling. Teams should not be looked at as a negative. Instead look at the opportunity for you to get together with your favorite patrollers and make a day of it. Potluck anyone?

See you on the mountain!



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# PATROLLER INFORMATION

## January General Meeting

Matt Rea, Junior Trustee



The January General Meeting will be held **January 9, 7:00**, at **Providence Portland Medical Center Portland, SE 47th and Glisan, in Room HHC-1** (that is immediately downstairs from the Social Room where we met in November). The primary presentation for the evening will be a showing of the film “The Making of the Jeff Flood Chairlift”, by hosts Bill Johnson and Jeff Fischer who were involved in its production.

We will also have a presentation from representatives of TREW Gear. TREW is a local manufacturer of high quality outdoor gear and they're interested in making patrol jackets for us at a very affordable price. They will show samples of their gear as well as the sample patrol jacket they're currently making to show to the patrol. If you like the jackets you will be able to make orders in February. This is a great opportunity for apprentices to start checking out uniform opportunities.

We will not do our regular business agenda so expect this to be a short meeting. We will wrap up early and adjourn to the pub for socializing.

### Wrap-up for the Winter Social

Many thanks to those of you who participated in the Winter Social on December 12 at Kennedy School. Judging by the response from attendees it was a big success and we have a definite consensus to do it again next year (with more food)! Congratulation to the ugly sweater contest winners, Joel Stevens for men's contestants and Laura and Stuart Stanger for the women's (or more accurately gender-neutral) contestants. Congratulations also to Nicole Gaines, winner of the 50/50 raffle, who took home \$204. The same amount was collected to support the family of Jeremy Beckham from Newberg who will represent the US at the World Special Olympics Winter Games in Austria. Thanks to all of you who supported this very worthwhile cause.



### Elections Coming

Scott Collier, Senior Trustee

As Senior Trustee one of my duties is to assist with the upcoming April 2017 election of the MHSP Council. The election may not be until April but it is time to start thinking about it. In April we will be electing the President, Vice President, Secretary, Treasurer, Patrol Chief, First Aid Chief, Associate Director, Nordic Director, Host Director and Junior Trustee. We will be seeking nominations for all these positions at each of the February, March and April monthly meetings.

At this time a nominating committee is being formed to seek out and nominate good candidates for each of the above listed offices. Nominations will also be taken from the floor at the monthly meetings. Please consider if you would be interested in running for any of the offices. If so please let me know. Also some of you will be contacted by the committee and seeking you to run for office. If you have any ideas and would like the committee to approach someone for a particular office let me know. Over the next few months you will be getting emails and hearing announcements at our monthly meetings; please help the patrol in selecting the best people for these offices.

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# MOUNTAIN HOST OPERATIONS

## Mountain Host Director

Mike Cullen, Mountain Host Director



### OPERATIONAL REMINDER #1:

#### OVERDUE GUEST REPORT

We get many reports each busy day about a concern for a guest that has been separated from their friend or family.

Our response to these concerns needs to be **very formal at all times**.

- Inform the guest that patrol has an “Over Due Guest” search protocol if they wish to request it.
- If YES: Help **connect the guest with patrol**. This will usually be a radio call to inform Dispatch that a guest wants to file an overdue guest report.
- Assist Dispatch as requested. This might be to escort the guest to the First Aid Room to file a report.
- Share with Dispatch any sense of urgency that a reporting guest may have.

Hosts will be requested by Dispatch to assist in a search once information has been collected.

### OPERATIONAL REMINDER #2:

While we are conducting scene safety at 10-50's, be watchful for guests that may have been a witness.

When you find a witness to the 10-50, let the patrollers on the scene know about it.

Statements from a witness are not always needed, but we should always let the patrollers know if there is a witness.

### OPERATIONAL REMINDER #3:

#### CALLING DISPATCH

It is very important that most calls to dispatch be kept as short as possible so dispatch can use the channel next.

1. Call = “Dispatch - Host **your name**” = that's all you need to say.
2. Wait = Give them time to respond.
3. Inform = “There is a 10-50 @ **give location**” = STOP = no more details needed at this time.
4. Wait = Give them time to respond.
5. Answer questions = Keep it as short as possible.

Stay on patrol channel until they arrive = then switch to host channel.

### SNO-PARK SALES @ TIMBERLINE:

Snopark permits can be purchased at several different locations.

Please help a guest to the best location available.

They are sold at the following locations at Timberline:

- Outside ticket windows in the east entry lobby.
- Guest Service desk
- Rental shop (this is new).
- Gift shop.
- Ski School desk.
- Hotel front desk.



## APPRENTICE TRAINING:

### SUMMARY

Our apprentice group will be joining our veterans very soon on regular duty shifts.

There are 3 training phases, and the group is ready for phase 3 = being paired up to get firsthand experience with our veterans.

Following is a short summary of the 3 phases.

- Phase 1 = “in town” training day = completed.
- Phase 2 = “on mountain” training day = completed 12/11/16.
- Phase 3 = “mentorship with veterans” = in progress.

*Please share any thoughts about the training program to our 2 Host Training Directors, Sue Bishop & Marilyn Hanson. Both have done an outstanding job and have devoted a lot of time and energy into improving the program each year.*

## SILVER SKI PIN:

**For 2015-16 season: October 1, 2015 to September 30, 2016**

The Silver Ski pin was developed many years ago for hosts that work 20 or more shifts during the season. The pin is awarded once, for the first time reaching this level.

They are ready from Klein’s Jeweler and will be available ASAP.

We have 5 hosts receiving the **Silver "Ski pin with their patrol number engraved on it."**

- Brian Hanson, Brian Johnston, Frank Joyce, Jay Levy & Bruce Parker.

The following 22 hosts, in alphabetical order, also did 20 or more shifts **during the 2015-16 season** and have earned the pin in previous years.

- Pat Adamosky, Clifford Ash, Luther Barker, Steve Barnett, Judy Bice, Sue Bishop, Diane Brunea, Jonathan Burton, Gary Crapser, Mike Cullen, Kim Desmarteau, Lydia Fusetti, Marilyn Hanson, Kurt Krueger, Larry Manley, John Mortemore, John Moss, Jan Silagi, John Silagi, Gary Smith, Sam Smith & Jeff Vachter.

# PATROLLER OPERATIONS

## Teams

By Jaye Miller Carlson

Many of you have seen the notices on teams. Timberline teams, Meadows teams, future Skibowl teams, teams, teams. Why teams???

Easy answer consistency. As patrollers there is a lot we need to know about our areas.

OEC skills, the areas/maps, radio calls, rope lines, knots, height of tower pads, computer programs, bed controls, supply locations, benefits/discounts, AED locations, chair evacuation protocols, and on and on.

When our area managers get to work with the same leaders it allows them to become more comfortable with our skills in all areas of patrolling. That reliability allows our leaders to give good directions and rely less on the Area’s manager for their specifics.

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For example, Timberline has a new IR computer program. Everyone was sent the link to review the program. Have you taken time to see what it can do? Brett will need to rely on the Associate Supervisors to handle the training so he can work on staff projects.

What if you're not able to dispatch every other weekend? Then you're like me.

We're the patrollers that fill in the dispatch. We need to know our OEC skills, maps/areas, radio calls, AED and supply locations, but we ask questions of our Hill Captains or Associate Supervisors to confirm area protocols and lunch discount.

MHSP is one large team. We all work together to get through chair evacuation, OEC refreshers, and CPR. A team, at our areas, is just another time for a small group to get together.

Many hands make for light work.

## The Numbers:

Active members: 253 includes injured patrollers

Patrol apprentices: 30

Members departed this year: 16

Transfers: 4

Active Host: 113

Host apprentices: 25



## SUMMIT REPORT

### Summit Ski Area News

Dave Nead and Diane Kindall Potter

It's snowing! Beautiful white fluffy flakes swirling through the crisp cold air. This is the snowy weather news.

This season Summit Ski Area, with owner Charlie at the helm and with APC Dave and Diane, will bring back some of the fun events of previous years.

There are visions of First Aid room remodeling plans dancing through our heads, so watch for an updated look in the aid room throughout the season.

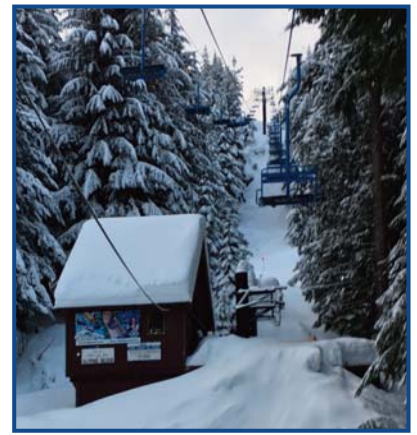
Summit is the Ski Area to hear many languages spoken and the area to enjoy visiting with and helping guests big and small.

If you would like to have some real life First Responder and skills practice, dispatch for Summit.



# CALENDAR

For a complete listing see the  
official MHSP calendar at [www.mhspdispatch.org](http://www.mhspdispatch.org)



## January

4 Council Meeting

9 General meeting-Providence Medical Center Room HHC-1

16 Snojob Deadline

## February

6 Council Meeting

13 General meeting-TBD

20 Snojob Deadline

## March

4 Ski the Glade

6 Council Meeting

12 Daylight Savings

13 General meeting-TBD

20 Snojob Deadline